

# OUR MISSION & VALUES

Positive Futures for people with a learning disability, acquired brain injury or autistic spectrum condition: working together to achieve dreams and transform lives.



## We put the people we support first – always

Everything we do is about supporting people to live better lives. Volunteer, support worker, admin team member or manager - the key issue for each of us is what benefit we bring to the people we support.



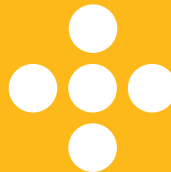
## We can show that a small investment in our community-based approaches saves considerable money in the long-run

Prevention is always the best approach. Helping people to live their “dreams” like anyone else is better, and more cost effective, than complex solutions seeking to fix “problems” after they arise.



## We see possibilities and opportunities

We focus on the unique worth of each person. We celebrate people's gifts and talents and find solutions rather than just see problems.



## We can prove that our services make a big difference in people's lives

We evidence how our support has a positive impact on people's lives. We provide opportunities for the people we support to tell their stories and share learning with colleagues.



## We challenge the status quo and aren't afraid to lead the way

If we believe that something is wrong or could have a negative impact on people and their families we aren't afraid to stand up and be counted and show how other ways of doing things are more effective.



## We are accountable and realistic

We answer to the people we support and the people who fund our services. Our promise is to deliver on things that we know can be achieved.



## We look for new, creative, better ways to do things

We don't allow ourselves to do things just because that's the way they have always been done. We regularly review what we do and strive to make positive changes.



## We welcome helpful feedback

We ask for regular feedback from the people we support, families and other stakeholders and take action in response to this.



## We don't give up – if it needs to be done, we believe it can and will be done

Finding the very best way of doing things can sometimes take time. We don't give up just because it's a challenge. We are determined to find the right way to get the job done.



## We believe in the value of partnership working and proactively seek out partnerships

We know our strengths but understand that we can also get better results when working in partnership with colleagues from other organisations.



## We aim for excellence

Good enough is not good enough for us, or the people we support. We believe that people and their families deserve the very best support.

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