

POSITIVE FUTURES

ACHIEVING DREAMS. TRANSFORMING LIVES.



Self Directed Support Provider Information

Updated March 2016

Our background & what is important to us

Positive Futures supports children, young people and adults with a learning disability, acquired brain injury or autistic spectrum condition to achieve their hopes and dreams. We also support their families.

Everything we do is tailor-made for individuals, because we know that no two people are the same. Our aim is to make hopes and dreams a reality.

At Positive Futures, we believe everything is possible. We don't look for reasons why something can't be done. We find the solution to how it can. This is why our services make a huge difference to the people and families we support.

We challenge outdated ways of thinking. We identify gaps in service provision. We act creatively. We work in partnership.

Services we provide

We provide a variety of support services, including:

- Specialist support to individuals with behaviours that challenge
- Support with activities or developing new skills
- Day opportunities
- Short break (respite) services
- Support with person centred planning
- Recruitment of and training for staff.

Aspects we specialise in

We specialise in providing individually tailored support that enables people to have as much choice and control over what they do as possible.

We offer a range of services which include:

- supported living services
- peripatetic housing support services
- residential short break (respite) services
- family support services for children and families
- long-term and short break (Shared Lives) adult placement services
- family support services for older carers
- inclusive community support services
- day activities
- specialist support to individuals with behaviours that challenge.

We can also support you with Self Directed Support (SDS) processes by providing:

- independent advice, information and guidance on the processes
- support to develop person centred support plans
- advertising for and recruiting support staff.

How we provide flexible support services to meet an individual's needs

We will support you to meet the outcomes and goals that you want to achieve. Together, we agree a flexible contract for delivery of your support needs. The contract will outline:

- ➔ how much notice is to be given if you want to change support arrangements on a weekly basis
- ➔ payment schedules and updates on how your personal budget is being spent
- ➔ terms and conditions for terminating the contract
- ➔ fees, the costs of our services.

How we match people with staff based on shared interests / particular skill set required

We are a person centred organisation. This means we use a range of person centred tools to truly understand who the person is that we are supporting.

We will work with you to determine your support needs and the characteristics of the person you would like to support you with different aspects of your support. You may prefer a quiet person supporting you in the morning, but someone energetic and talkative for social activities. We also ask our staff what their interests are, matching these with the people that we support.

We also have a person centred recruitment process so you and your family can interview your own staff if you desire.

Systems in place to help manage Personal Budgets for individuals

We can manage a Personal Budget on your behalf. The funds will be transferred from the Trust to Positive Futures. We will support you to set up your support package using services provided by ourselves. You will receive regular invoices so you know how your personal budget is being spent and how much money you have banked. You can change the support that you want at any time. You are still in control of how your personal budget is spent. We do not charge for this Managed Budget service.

Where we provide services

We provide support services across Northern Ireland.

Our position on staff registration with the Northern Ireland Social Care Council (NISCC)

All our managers and support staff who work within our regulated services are registered with NISCC.

Our position on registration with the Regulation & Quality Improvement Authority (RQIA)

We are registered with RQIA as a Domiciliary Care Provider. We work with children and adults with a learning disability, acquired brain injury or autistic spectrum condition.

What people have told us that they appreciate about our services

"I wish everyone could have a life like mine."

Kathleen, person we support

"I have found support in a group of wonderful people who understand so well about our lives. I have people who care about me and my son."

Rosemary, parent

"Positive Futures listen to every word I have to say. More importantly, they listen to my son."

Elaine, parent

"I couldn't think of a more rewarding, enjoyable way to help in my local community."

Gemma, volunteer